

iX4



Quadient iX4 Series Franking Machine

Franking as easy as 1, 2, 3.

The future of franking is here. The most intuitive, user-friendly franking machine ever made for small to medium businesses that combines professional performance with effortless usability.



EXPERIENCE
A rich history of
world-class leadership



PROVEN RESULTS
97% customer
satisfaction rate



EXPERTISE
7 trillion personalised
experiences annually



BACKED BY THE EXPERTS
Gartner, IDC, Forrester,
and Aspire

Meet the Quadiant iX4

The only franking machine designed with a smartphone-inspired interface and intuitive navigation. It transforms franking into a simpler, faster, and smarter process that anyone can master quickly and easily.

The new standard in ease of use

Sending mail should be as easy as sending a text with prompts that are easy to follow and understand even for new users. Its unique 5" vertical touchscreen requires less scrolling for faster processing.



Built for everyday business

The iX4 saves you money compared to the cost of stamps and time spent at the post office. Compact in size but powerful in capability, the iX4 ensures your mail is prepared accurately and efficiently.

Monitor ink levels, number of pieces processed, and available postage funds in real time. The iX4 enables you and your team to save time, prevent costly errors, and deliver a polished image with every envelope and parcel.

The iX4 at a Glance

- Processes up to 45 letters per minute
- Smartphone-inspired user interface
- Complete functions in three steps or less
- Mailmark® savings applied instantly, no guesswork
- Differential weighing platform designed for real-world mixed mail processing
- Simple to use for all experience levels
- Fits easily into any office



Performance with a purpose

The iX4 combines innovative design with practical features that make preparing mail quick and stress-free.

FLEXIBLE

Large weighing platform

Process larger post and parcels of mixed weights without blocking the display. Stack and piece-by-piece weighing capabilities prevent overpaying for postage and eliminate post-delivery charges.

INNOVATIVE DESIGN

Vertical touchscreen navigation

Drop-down menus, pop-up, and sliding keys make operation feel familiar and easy.



TIME AND COST-SAVING

Royal Mail Mailmark® Technology

Access franking discounts. Save time calculating the correct postage. Re-credit your postage meter and manage your account from your desk.

EFFICIENT

Integrated 1D barcode printing

Print barcodes for Royal Mail Special Delivery Guaranteed® and Signed For® services directly on the envelope, no need for add-on software or external apps.

INTELLIGENT

Flexible mailing for your business

S.M.A.R.T. Online provides access to mailing services from your desktop to handle more complex items.

CONNECTED

High-speed LAN or wireless internet connection

Receive automatic updates for tariffs and keep your system current with no downtime. Get the latest postage prices, software updates, and system alerts.

S.M.A.R.T. Online combines convenience, cost savings, and control into one intuitive platform. Send your parcels and letters from one easy-to-use online mailing and shipping solution. Save time, money, and significantly reduce trips to the post office.



- Print postage and Royal Mail shipping labels directly from your desktop
- Track your mail and parcel activity in real time in one single dashboard
- Create cost centers and reports to track your postage and shipping spend
- Manage multiple users efficiently

The iX4 Series Franking Machine with S.M.A.R.T. will revolutionise your mail centre operations.

SPECIFICATIONS

| | |
|----------------|-----------------------|
| User interface | 5" Colour touchscreen |
|----------------|-----------------------|

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|--------------------|----------|
| Screen orientation | Vertical |
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FEEDING / ENVELOPES

| | |
|------------|----------|
| Fast start | Standard |
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|--------------------------------|--------------|
| Franking speed (letters / min) | Up to 45 lpm |
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|-------------|--------|
| Letter feed | Manual |
|-------------|--------|

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|------------------------------|------|
| Letter thickness (max in mm) | 10mm |
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|---|---------|
| Minimum envelope dimensions (length x height) | 5" X 3" |
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| Maximum envelope dimensions (length x height) | 15" X 13" |
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|--------------------------|-----------------------|
| Franking label operation | Sheet labels (manual) |
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|-----------------|----------|
| Envelope sealer | Optional |
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|----------------|----------|
| Seal only mode | Standard |
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FRANKING

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| Print technology | Ink-jet |
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| Specification | Mailmark® |
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| 1D barcodes | Standard |
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| PPI prints | Standard |
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|------------|----|
| Ad-slogans | 10 |
|------------|----|

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|-----------|---|
| Favorites | 9 |
|-----------|---|

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| Shipping solution bundled | S.M.A.R.T. Online |
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SCALES

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|------------------|----------------|
| Integrated scale | Standard (3kg) |
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|-----------------|----------------------|
| External scales | 5kg, 8kg, 10kg, 35kg |
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WEIGHING MODES

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|----------------|----------|
| Piece by piece | Standard |
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|------------|----------|
| Get weight | Standard |
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| Differential weighing | Optional |
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ACCOUNTING

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| Number of accounts | Up to 100 |
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|---|----------|
| S.M.A.R.T. Essential software for shipping services | Optional |
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ONLINE FUNCTIONS

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| Automatic Royal Mail tariff updates | Standard |
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| Automatic software updates | Standard |
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| Remote support functions | Standard |
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| Knowledge base access | Standard |
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| Auto-ink | Standard |
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NETWORK CONNECTION

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| TLS level | 1.3 |
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| DHCP | Standard |
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| Manual configuration | Standard |
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| LAN | Ipv4 and ipv6 |
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| Proxy | Standard |
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PORTS

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| LAN | Standard |
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| WiFi | Optional |
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| USB (stick, printer) | Standard |
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ACCESSORIES

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| Barcode scanner | Optional |
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| Label printer | Optional |
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| Scale stands | Optional |
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| Sealing fluid | Optional |
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SYSTEM DIMENSIONS

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| iX4 with envelope tray (in mm) | 292L X 746W x 403H |
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| Weight | 12,9kg |
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